



December 9, 2005

Dear Prescription Advantage Member:

FINAL NOTICE: This correspondence contains important information about your Prescription Advantage benefits. **Please read it carefully.**

You Must Contact Prescription Advantage to Protect Your Benefits

Our records show that you have not yet submitted the Social Security application for Extra Help with your Medicare Prescription Drug Coverage despite having received several previous requests from us.

If you do not contact us regarding this application for Extra Help, your Prescription Advantage benefits will be affected as of January 1, 2006. Specifically, if you do not meet this requirement you will:

- experience an increase in your co-payment amounts;
- experience an increase in your annual out of pocket spending limit;
and
- be responsible for your entire Medicare drug plan premium;

Furthermore, continued failure to apply for Extra Help after these benefit changes take effect will result in your termination from Prescription Advantage, effective **March 1, 2006.**

**SEE THE FOLLOWING PAGE FOR INSTRUCTIONS REGARDING
WHAT YOU MUST DO NOW IN ORDER TO PROTECT YOUR
PRESCRIPTION ADVANTAGE BENEFITS**

What You Must Do Now:

- Contact Prescription Advantage Customer Service **immediately** at the number listed at the end of this letter regarding the status of your application for Extra Help. We can help you complete the application.
- If you are certain that you do not qualify for this Extra Help or if you have already submitted an application, you must contact Prescription Advantage Customer Service **immediately to notify us**.
- If you have received a letter from the Social Security Administration stating that they have received your application or if you have received a determination letter from Social Security about your eligibility for Extra Help, you must send a copy of this letter to Prescription Advantage **immediately** at the address listed below.

Prescription Advantage
P.O. Box 15153
Worcester, MA 01615-0153
ATTN: Outreach Program

It is important that you contact us to protect your Prescription Advantage benefits. Please call Customer Service (toll free) at 1-800-AGE-INFO (1-800-243-4636) or TTY for the deaf and hard of hearing at 1-877-610-0241.

Sincerely,

Prescription Advantage